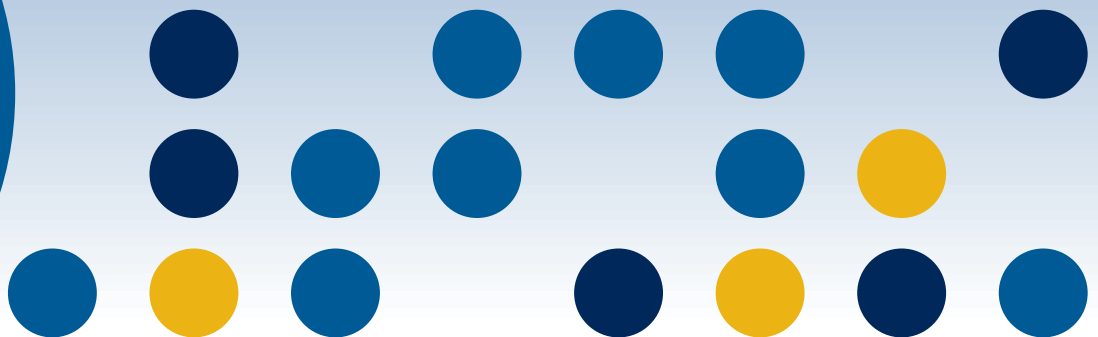
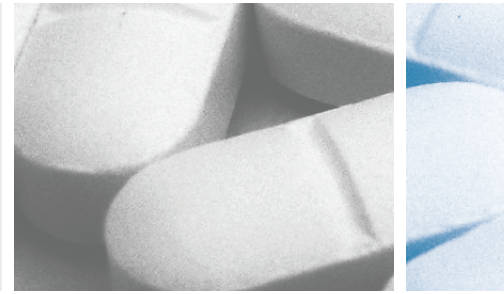


Accpac ERP for Healthcare

 Softline *ACCPAC*®



Accpac ERP for Healthcare



Accpac ERP for Healthcare is a customized billing and collections system designed to integrate with patient management and provide comprehensive business intelligence. Modern medical practices today provide high quality efficient services to patients but the high volume environment lends itself to problems with cash collection and debtor management. The Accpac ERP for Healthcare solution solves this critical issue with a robust, world class solution based on leading technology and award winning architecture supported worldwide.

The key benefits and features are:

Dynamic Billing Engine

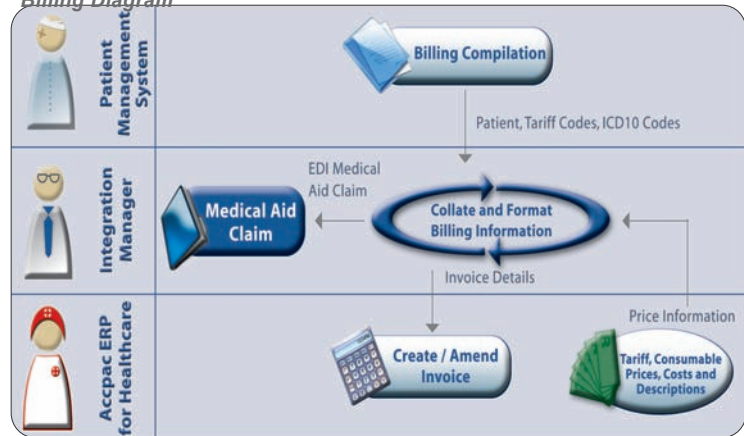
Accpac ERP for Healthcare Billing module integrates with your chosen patient management system using the generic HL7 format and Accpac accounts receivable and general ledger. From the initial contact with the patient, the billing module will verify the medical aid membership and generate an invoice in accordance with the medical aid rules and approved rates. At the same time, it is possible to get an immediate insight into the credit standing of the patient with the practice enhancing debt collection proceedings. The receptionist may at any time reprint invoices and receive payments in multiple tender types. Accpac ERP for Healthcare's award winning architecture provides for seamless EDI with all medical aids and banking institutions for efficient, automated claims management.

Screenshot of actual software application

The screenshot displays the Sage CRM interface for Accpac ERP. The top navigation bar includes 'Main Menu', 'Administration', 'Find', 'New', 'My Desk', 'Reports', and 'Log Off'. The main content area shows an 'Invoice Number: EC012524' with various fields for patient information, medical aid details, and pricing. Below this is an 'Add Invoice Detail' section with a table showing invoice items.

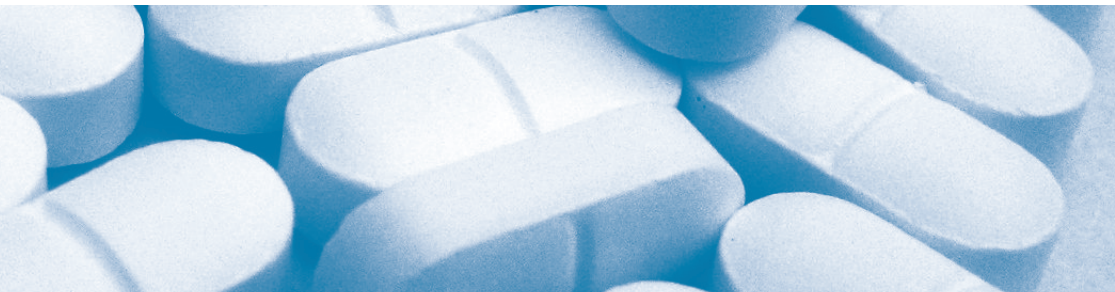
Line Number	Product Code	Description	Quantity	Amount (R)	Total (R)	Line Type	Active
1	30370	CT CHEST PULMONARY EMBOLISM W1	1	4,271.84	4,271.84	New	🟢
2	00090	0001 JELCO CATHYER IV GRESS0809008	1	47.96	47.96	New	🟢
3	00390	0001 OMNIPAOQUE 350MG 100MR04568006	1	257.04	257.04	New	🟢

Billing Diagram



Price Control Process

The management of the tariff codes in accordance with legislation is essential for the accuracy of billing and resultant payment from the medical aid or patient. This is managed in Accpac ERP for Healthcare using our standard stock and price management modules. Updates of these codes may be provided on a subscription basis. The presentation of ICD10 codes per line item per invoice is provided automatically from the patient management system.



Stock Control

A key advantage of Accpac ERP for Healthcare is the recording and management of stock usage providing the ability to control shrinkage and accurate billing of stock consumed. A standard feature includes stock take and variance reporting as well as real time costing of procedures performed. With stock being integrated throughout the system, purchasing and replenishment of stock levels becomes a simple routine. This, in turn, provides for the management of stock holding costs, particularly on high value medication and consumables with expiry dates.

Debt Collection and Bad Debt Management

The management of the collection of debtors is key to the success of any practice. Automated processes such as email notifications, sms prompts, standard letters and final demands are generated according to customisable business rules. The interactions between the patient and the debtor's controller are recorded to ensure all information is known about the expected payments.

There is an escalation engine constantly running enabling management to oversee the debt collection process by exception. Once a debt exceeds the debtors days or a patient is untraceable as defined in the business rules, the system automatically writes off the revenues, thereby reclaiming the output VAT previously paid. The system then begins tracking the transaction through external collection agencies and legal practices.

Motor Vehicle Accidents (MVA) and Workmens Compensation Association (WCA)

MVA Claims which have a lengthy settlement timeline burden a practice with the cash outflow of VAT and associated tax implications on revenue unrecovered. Accpac ERP for Healthcare MVA Workflow Engine adjusts revenue and VAT automatically as part of the process and tracks the recovery from the relevant party. The transaction is re-feed on settlement of the debt thereby recognising the revenue and VAT.

WCA Claims require additional supporting documentation to be submitted to the commissioner for a successful claims

process. Accpac ERP for Healthcare WCA Workflow engine ensures all relevant documentation is collated and submitted to the commissioner with the invoice to ensure prompt settlement.

Integration

Accpac ERP for Healthcare offers a totally integrated solution from billings through Debtors to cash collections and the General Ledger, thereby eliminating duplication, improving accuracy, saving time and money. This means that transactional reporting is available throughout the system the moment the consultation is complete in real-time. Multiple branches share a common database with user level security throughout. Patients are recorded once, and keep their record for life, with each visit adding a transaction line, irrespective of which branch they visit. Patient information is therefore centralized, and the collection history is available at every branch, potentially reducing the risk of granting further credit to a patient where the practice is already at risk.

Business Intelligence

Accpac ERP for Healthcare makes use of the latest business intelligence technology to provide real information as it happens via the web. Information is delivered in a friendly and easily understandable manner in the form of on-screen dash boards and charts, while the detailed information is available by drilling-down into the elements.

This means that the number of patients per day or per machine is monitored and reported on via the web. Thus essential operational information is made available to users in real-time which will enable better day to day management of the practice, as well as providing reliable information to assist in the making of investment decisions for assets and equipment.

For more information, please contact:

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